

As one that shipped 2 cats from Frankfurt, Germany to Atlanta, GA back on September 15, 1994, I was APPALLED at the lack of care for my animals from the moment they left my care! I flew on Delta and watched my cats sit on the tarmac outside in 80 degree weather - with rain - while the door was open facing the planes engines! Only after I complained close to 10 times to any worker that would hear me, did my pets get moved away from the noise! And on top, I had to watch the workers TOSS my cats up to the handler to place within the belly of the plane!!! I guess the CAUTION - LIVE ANIMALS sign in many languages was just not enough for them! I was already stressed enough having to travel across the ocean - is more stress required when I watch my animals get mishandled?? I was continually asking questions while on the plane - are my pets alright? what is the temp below? is there enough air? is there a camera that can observe the area where they are sitting? The first three were answered well, however the fact that there is no camera to observe the holding area where animals are being held, was quiet disturbing! And to have NO ACCESS from the top of the plane to the area they are being held in case of emergency was not available. Upon landing at Hartsfield, my cats came to me on the LUGGAGE CAROUSEL as if they were a suitcase - not live animals. And they were THE LAST THING THAT CAME OFF THE PLANE! There needs to be major legislation to stop the mistreatment of living breathing animals on airlines! My 2 cats were traumatized so much, that I had to get them on medication to reduce their sensitivity to loud noises. To this day, they are STILL on mood altering meds - as a product of the trauma they incurred at the hands of the airline 9 years ago. And did I tell you that Delta sent me a coupon for cat food after I filed a written complaint? Yes, a coupon for food - that was their apology. If this mistreatment had occurred to a child being transported from one airport to another, major lawsuits would have been filed. However because animals are seen as just that - animals - nobody cares because there are no repercussions. I BEG OF YOU, START THE LEGISLATION TO GET THE PROPER TRAINING FOR WORKERS HANDLING ANIMALS AT AIRPORTS. These are our children that were mistreated! Enough is enough from the general public!